

CURRICULUM VITAE

Ryan van der Voort

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PERSONAL PROFILE

Hotel management student with a lot of social skills and an eye for detail. Experience with the hospitality industry. Adapting in critical situations. Self-entrepreneurial and taking responsibility. Able to convert theoretical part into the practical part and apply it. Good at resolving customer issues with empathy and a lot of communication skills.

EDUCATION

NHL STENDEN UNIVERSITY OF APPLIED SCIENCES, Leeuwarden

Bachelor of Hotel Management

Anticipated graduation date: June 2026

- Relevant courses: Finance, Food and Beverages, Business English, Law, Risk Management, Strategic Management and Spanish
- Helping the catering department and helping with the organization of events on school (January 2024 – present)

Senior general secondary education (HAVO)

August 2019- June 2022

Subject cluster: Economic and Society

Final year average, including exam marks, 6,8 (on a scale of 10)

August 2015 – June 2019

Junior general secondary education (MAVO)

Subject cluster: Economic and Society

Final year average, including exam marks, 6,3 (on a scale of 10)

EXPERIENCE

Fidesta Vliethuus (Leeuwarden)

Oktober 2025 – current

- Communicative skills regarding people with dementia
- Cooking for people who require extra attention
- Providing care where necessary

Tante Sjaan, De Koog (Texel)

Oktober 2023 – Oktober 2025

- Improved as a Waiter and developed knowledge of luxurious wines
- Worked as a cook(mice place, cold side, assisting hot side, desserts

Eetcafé De Rog, De Cocksdorp (Texel)

June 2023 – september 2023

- Improved social skills for better customer service
- Developed financial skills while counting the cashier and calculate tips

Brasserie Carackter, De Koog (Texel)

Oktober 2019 – May 2023

- Increased customer satisfaction by listening to their needs
- Assisted the manager when they were away and made sure everything was to expectations for the customers

Slagerij Dros, Den Burg (Texel)

December 2021 – March 2022

- Assisting with the sale of products
- Preparing products
- Making fresh sandwiches

Kaap Noord, De Cocksdorp (Texel)

September 2017 – Oktober 2019

- Gave customers a great experience
- Dishwasher, waiter, bartender and cook

Supermarkt De Plus Hooijschuur, De Cocksdorp (Texel)
2019

December 2017 – December

- Offered help by the service desk
 - Filled shelves and mirrored the shelves to make shopping easier for the customers
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SKILLS

LANGUAGES:

Dutch Native proficiency

English Speaking and writing CEFR B2 (professional working proficiency)

Listening and reading CEFR B2 (professional working proficiency)

German reading/listening/writing/speaking CEFR B1 (limited working proficiency)

Spanish reading/listening/writing/speaking CEFR A2 (elementary proficiency)

OTHER:

Digital Experience Platforms (DXP) | Microsoft Word, Microsoft Powerpoint, Prezi & Canva

INTERESTS

HOBBIES: Fishing in Norway | Working out in the gym | Creating new dishes with my cooking skills | Improving social skills by meeting new people | Festivals | Traveling with family and friends